

# Technical Service Training

## Procedures. Products. People.

Genesis Technical Service Training is designed for customer and dealer service supervisors and technicians to become familiar with the maintenance, repair and troubleshooting procedures recommended for their Genesis attachments. By completion, attendees will have the basic service and maintenance skills required for optimal attachment performance, resulting in increased uptime and productivity, reduced operating costs and longer attachment life.



## Agenda

### 1. Welcome

### 2. Procedures:

|              |                         |                        |
|--------------|-------------------------|------------------------|
| Installation | Welding                 | Settings               |
| Operation    | Hydraulics and Rotation | Rotation Valve Options |
| Maintenance  | Hydraulic System        | Hydraulic Swivels      |
| Warranty     | Regeneration Valve      |                        |

### 4. Rebuild Services

### 5. Parts and Service

### 6. Products:

|                     |
|---------------------|
| Shears              |
| Concrete Processors |
| Grapples            |

### 3. Factory Tour - Steel toe boots/shoes are required.

## 2025 Dates & Logistics

### Session Dates:\*

Sept. 11 & 12    Oct. 16 & 17  
 (Arrive Sept. 10)    (Arrive Oct. 15)

**Class Times:** 8:30am - 4pm Thursday    8:30am - Noon Friday

**Location:** Genesis Attachments - 1000 Genesis Drive, Superior, WI 54880

**Tuition:** Free

**Hotel:\*\*** [Cobblestone Hotel & Suites](#), 1102 Tower Ave., Superior  
 Genesis makes reservations and pays Wednesday/Thursday nightly room rate.

**Meals:\*\*** One \$30 meal voucher is provided for Wednesday night. Complimentary hotel breakfast. Genesis pays for lunch and dinner Thursday and lunch Friday.

**Transportation:** Attendee is responsible for airfare to the Duluth International Airport, Duluth, MN, or for ground transportation to the hotel. Genesis provides transportation from/to the airport/hotel/Genesis. A rental car is not required.

**Registration:** Register online at [genesisservice.com/webform/technical-service-training](https://genesisservice.com/webform/technical-service-training)

**Parts Orders:** Must be placed prior to the training if the attendee will be picking up.

**Questions?** Contact Loren LaGesse, Technical Trainer, 715-919-8316, [llagesse@genesisservice.com](mailto:llagesse@genesisservice.com)

\* Dates are subject to change

\*\* Attendee is responsible for hotel and meal expenses outside of those paid by Genesis as noted above and for all expenses of guests traveling with the attendee.



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