

## **Technical Service Training**

## Procedures. Products. People.

Genesis Technical Service Training is designed for customer and dealer service supervisors and technicians to become familiar with the maintenance, repair and troubleshooting procedures recommended for their Genesis attachments. By completion, attendees will have the basic service and maintenance skills required for optimal attachment performance, resulting in increased uptime and productivity, reduced operating costs and longer attachment life.







Oct. 16 & 17

(Arrive Oct. 15)

## **Agenda**

1. Welcome

2. Procedures:

Installation Welding

Operation Hydraulics and Rotation

Maintenance Hydraulic System

Warranty Regeneration Valve

4. Rebuild Services

5. Parts and Service

6. Products:

Shears

Concrete Processors

Grapples

3. Factory Tour - Steel toe boots/shoes are required.

## 2025 Dates & Logistics

**Session Dates:\*** 

May 15 & 16 June 26 & 27 July 24 & 25 Aug. 14 & 15 Sept. 11 & 12 (Arrive May 14) (Arrive June 25) (Arrive July 23) (Arrive Aug. 13) (Arrive Sept. 10)

**Rotation Valve Options** 

Hydraulic Swivels

Settings

Class Times: 8:30am - 4pm Thursday 8:30am - Noon Friday

Location: Genesis Attachments - 1000 Genesis Drive, Superior, WI 54880

**Tuition:** Free

Hotel:\*\* Cobblestone Hotel & Suites, 1102 Tower Ave., Superior

Genesis makes reservations and pays Wednesday/Thursday nightly room rate.

Meals:\*\* One \$30 meal voucher is provided for Wednesday night. Complimentary hotel breakfast. Genesis pays for lunch

and dinner Thursday and lunch Friday.

**Transportation:** Attendee is responsible for airfare to the Duluth International Airport, Duluth, MN, or for ground transportation to

the hotel. Genesis provides transportation from/to the airport/hotel/Genesis. A rental car is not required.

Registration: Register online at genesisattachments.com/webform/technical-service-training

Parts Orders: Must be placed prior to the training if the attendee will be picking up.

Questions? Contact Loren LaGesse, Technical Trainer, 715-919-8316, <u>llagesse@genesisattachments.com</u>

<sup>\*\*</sup> Attendee is responsible for hotel and meal expenses outside of those paid by Genesis as noted above and for all expenses of guests traveling with the attendee.





<sup>\*</sup> Dates are subject to change