

Technical Service Training

Procedures. Products. People.

Genesis Technical Service Training is designed for customer and dealer service supervisors and technicians to become familiar with the maintenance, repair and troubleshooting procedures recommended for their Genesis attachments. By completion, attendees will have the basic service and maintenance skills required for optimal attachment performance, resulting in increased uptime and productivity, reduced operating costs and longer attachment life.



Agenda

1. Welcome

2. Procedures:

Installation	Welding	Settings
Operation	Hydraulics and Rotation	Rotation Valve Options
Maintenance	Hydraulic System	Hydraulic Swivels
Warranty	Regeneration Valve	

4. Rebuild Services

5. Parts and Service

6. Products:

Shears
Concrete Processors
Grapples

3. Factory Tour - Steel toe boots/shoes are required.

2025 Dates & Logistics

Session Dates:*

Oct. 16 & 17
(Arrive Oct. 15)

Class Times:

8:30am - 4pm Thursday 8:30am - Noon Friday

Location:

Genesis Attachments - 1000 Genesis Drive, Superior, WI 54880

Tuition:

Free

Hotel:**

[Cobblestone Hotel & Suites](#), 1102 Tower Ave., Superior
Genesis makes reservations and pays Wednesday/Thursday nightly room rate.

Meals:**

One \$30 meal voucher is provided for Wednesday night. Complimentary hotel breakfast. Genesis pays for lunch and dinner Thursday and lunch Friday.

Transportation:

Attendee is responsible for airfare to the Duluth International Airport, Duluth, MN, or for ground transportation to the hotel. Genesis provides transportation from/to the airport/hotel/Genesis. A rental car is not required.

Registration:

Register online at genesisservice.com/webform/technical-service-training

Parts Orders:

Must be placed prior to the training if the attendee will be picking up.

Questions?

Contact Loren LaGesse, Technical Trainer, 715-919-8316, llagesse@genesisservice.com

* Dates are subject to change

** Attendee is responsible for hotel and meal expenses outside of those paid by Genesis as noted above and for all expenses of guests traveling with the attendee.



GENESIS

1000 Genesis Drive, Superior, WI 54880

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